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Emerprise Revenue Group 1, PLDT

Contract	Agreement	Form
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THIS AGREEMENT made the \_\_\_\_\_day of \_\_\_\_\_\_ between:

NATIONAL POWER CORPOLATION – MINDANAO GENERATION (NPC-MINGEN), with principal office address at NPC Mindanao Regional Office Building, Maria Cristina, Higan City, Philippines represented by EDMUNDO A. VELOSO, JR., Vice President, NPC-Mindanao Generation, hereinafter referred to as "NPC-MINGEN"

-and-

PLDT INC., a corporation duly organized and existing under applicable laws, located at Ramon Cojuangco Building, Makati Avenue, Makati City, represented herein by VICTOR Y. TRIA, First Vice President and Head, Enterprise Revenue Group 1, hereinafter called the "PLDT"

WHEREAS the Entity in ted Bids for certain goods and ancillary services, viz., PROCUREMENT OF INTERNET SUBSCRIPTION REDUNDANCY (PR No. MG-ISD22-001) (the "Service") and has accepted a Bid by the Supplier for the supply of those goods and services in the sum of SIX HUNDRED FOUR THOUSAND ONE HUNDRED TWENTY EIGHT PESOS ONLY (PHP 604,128.00), VAT INCLUSIVE (hereinafter called "the Contract Price").

### NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

- In this Agreement words and expressions shall have the same meanings as arerespectively assigned to them in the Conditions of Contract referred to.
- 2. The following documents shall be deemed to form and be read and construed as part of this Agreement, viz.:
  - a. the Bid Form and the Price 3checlule submitted by the Bidder;
  - b. the Schedule of Requirements;
  - c. the Technical Specification:, Scope and Charges;
  - d. the General Conditions of Contract; and
  - e. NPC-MINGEN's Notificat on of Award;
- 3. In consideration of the Contract Price, PLDT hereby agrees to enter into contract with NPC-MINGEN to provide the Service and to remedy defects therein in conformity in all respects with the provisions of the Contract.
- 4. NPC-MINGEN hereby agrees to pay PLDT in consideration of the provision of the goods and services and the remadying of defects therein, the Contract Price or such other sum as may become payable under the provisions of the contract at the time and in the manner prescribed by the contract. The Contract Price shall be paid in 12 equal monthly installments stating from the acceptance of Service.
- 5. This Contract shall be effective from the date indicated above and shall have a term of 12 months from the acceptance of Service.

IN WITNESS whereof the part es hereto have caused this Agreement to be executed in accordance with the laws of the Republic of the Philippines on the day and year first above written.

Read: possess with suzwingers of 12 Original Contract Date: [han 19,2022

### SIGNED, SEALLED, AND DELIVERED BY:

NPC-MINGEN:

PLDT INC.:

EDMUNDO A. VELOSO, JR. Vice President, NPC-MinGen

VICTOR Y. TRIA
First Vice President and Head
Enterprise Revenue Group 1

SIGNED IN THE PRESENCE OF:

NPC-MINGEN:

PLDT INC.

LEÓ A. ATIENDA OIC-Manager, ISTD

VENCTOR. JAYME

ATTY. EDDIE U. TABUELO:
Manager, Finance

NAME WITNESS AVON JAY G. VALCORZA Relationship Manager

NAME WITNESS



## **ACKNO'VLEDGMENT**

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NPC-MINDANAO GLNERATION.	, x>,	Linkel New A. VELLOSO, JR.	NPC-Mindango Generation	*)		Pago <b>7 of 1</b> 2

### <u>ANNEX I</u> BID FORM AND PRICE SCHEDULE SUBMITTED BY BIDDER

anom fan C. Vâlledikla Relationship Manager PLDT Inc

APC-Mindanao Generation

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dïs. TAKE OF PROJECT INTERNET BURSCHIPTION REDUINDANCE CHECKIETEFIE A LAS et a località pipo popular PROPER NO. 445 APPENDIX"T

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Date: January 31, 2022

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## ANNEX II SCHEDU LE OF REQUIREMENTS

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# Section VI. Schedule of Requirements

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Relationship Manager
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Page 7 of 13

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## ANNEX III TECHNICAL SPECIFICATIONS, SCOPE AND CHARGES

#### DIRECT INTERNET

From PLDT, Inc. #857 Maxuniel St. Carmen, Cagayan de Oro City	NATIONAL POWER CORPORATION MINDANACI GENERATION Maria Cristina Iligan City	150 Mbps Download / 150 Mbps Upload	Modified Signature of the Constitution of the	
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Note that:

- Contract term shall le One (1) year upon confirmation of order.
- Lead time to install 5/30 days.
- Rates quoted are VA Γ inclusive,

Fechnical Specifications for iGate Pranium Direct Internet Service:

- o Bandwidth: 150 Mbj s Download / 150 Mbps Upload and 1:1 ratio
- o High Speed Internet Connection
- Network Availability of 99.90%
- o Downstream/Upstream: same as port speed
- o Round Trip Delay (l. a ency): < 250ms @ 25% load
- o Mean Time to Respond: <30min. (phone); <4lirs (field)

Parameter Parameter	SLA
Network Availability	99.90%
Last mile availability (Fiber)	99.90%
Round Trip delay (US borders routers)	<250 ms (at 50% average traffic utilization)
MTT Respond	<30 mins (phone); <4 hrs (field)
MTT Repair	95% within 4 hours; 100% within 8 hours
Downstream / Upstream	Same as port speed
No. of Users	Multiple
Static IP Addresses	At least 30 available
ATM QoS	FRSM port (CIR = 80MBps)
Port Aggregation	7500 (AR)
<u> </u>	

APC--Mindanao Generation

### <u>AITTEX IV</u> GENERAL CONDITIONS

- PLDT shall provide to NPC-MINGLN the Service in accordance with the specifications set forth in Annex III ("Technical Specs, Scope and Charges") attached hereto and made an integral part hereof. The Service slall be available for use by NPC-MINGEN, for the twoway transmission of information twenty-four (24) hours per day, seven (7) days per week, including Sundays and Holidays capable of voice data and video transmission. Provisions of Service shall include the following
  - Site survey, planning, in: reliation, activation and testing of circuits; (î)
  - Provision of labor and muterials to construct and install the Service;
  - Provision and maintenance of ancillary equipment owned by PLDT for NPC-MINGEN's use;
  - Securing of permits, lice uses and approvals that are necessary in the construction and installation of circuits from the National Telecommunications Commission or other relevant governme it agencies both local and/or national,
- NPC-MINGEN's responsibilities hall include but not be limited to the following:
  - NPC-MINGEN shall arent PLDT's authorized representatives access to its premises, equipment an all facilities located therein to perform its obligations under this Agreement,
  - Except for the permits, I censes and approvals referred to in 1. (iv) above, NPC-MINGEN shall secure the requisite building permits and approvals necessary for construction, installation and operation of the facilities used for the rendition of the telecommunications serv ce/s herein contemplated.
  - (iii) NPC-MINGEN acknowledges PLDT's ownership over the ancillary customer premise equipment (monem). Accordingly, NPC-MINGENshall be responsible for the safe custody and use of these equipment after installation at the premises and shall exercise due care, as may be necessary, in handling the same. Any loss, damage or deterioration of these equipment during the term of the Agreement, other than those solely stributable to ordinary wear and tear of factors that are beyond the control of NPC-MINGEN shall be for the account of NPC-MINGEN, and PLDT shall be compensated adequately therefore.
- 3. In consideration of the provision of Service, the monthly recurring charges for the Service shall be that listed in Annex III, PLOT shall bill NPC-MINGEN in Philippines Pesos (PhP). NPC-MINGEN shall pay PLDT the monthly recurring charges stated in Attachment I. PLDT shall observe its standard bi ling and notification procedures. If NPC-MINGEN fails to pay the monthly recurring charges, NPC-MINGEN shall pay interest on the unpaid amount at the rate of 1.5% per mor the from date due until the same is fully paid. In addition, PLDT reserves the right, without incurring any liability, to suspend or temporarily disconnect the Service until the a spaid invoice plus interest, is paid in full as well as to immediately terminate this Agreen ent by service of a written notice to NPC-MINGEN.

In case the service is discontinue i or remninated at no fault of PLDT, all unpaid bills, applicable fees, deferred or instarlment charges, and penalty charges shall immediately become due and demandable withou prejudice to the payment of the applicable termination or pre-termination of the service of its discontinuance is caused by PLDT. However, if the termination of the service or its discontinuance is caused by gross negligence and material breach such as revocation of telecon munication franchise or license or failure to secure the necessary telecommunication permits of PLDT, the performance bond shall be forfeited by NPC-MINGEN.

In the event the rates for this service are reduced or increased pursuant to rules, regulations or orders issued by the National Telecommunications Commission (NTC) or any other government agency, the charges payable by NPC-MINGEN for the service shall be revised accordingly.

- 4. The activation of the new circuit will commence as soon as PLDT has posted its Performance Bond. Activation lead time is within 15 to 30 working days after which testing will be done for seven (7) calendar days. After the testing period of seven calendar days, PLDT will turnover the circuit to NPC-MINGEN it receptance.
- 5. Billing of NPC-MINGEN by PLDT for the Service rendered shall commence upon NPC-MINGEN's acceptance of the service.

NPC-MINGEN shall deliver its written acceptance of the Service to PLDT within seven (7) days from the date of PLDT's turn-over of the Service to NPC-MINGEN, for acceptance. NPC-MINGEN should send a written notice within the seven-day period if it accepts or rejects the Service. If, however, NI C-MINGEN fails or refuses to either accept or reject the Service within the seven-day period. NPC-MINGEN shall be considered conclusively to have accepted the said Service as or the end of the seven-day period. In such case, the Service Commencement Date shall start or the very first day from and after the lapse of the above period.

Any customer provided equipme 11 and/or facilities not being installed, operational or otherwise available for use shall not be a sufficient ground for the service not being accepted by NPC-MINGEN.

In case of interruption of the Service due to the failure of PLDT's equipment or due to any cause within PLDT's exclusive control. PLDT will at the request of NPC-MINGEN, arrange a rebate of a portion of the MSF based on the rebate schedule in accordance with AnnexVI ("Credit Allowance for an erruption"), attached hereto and made an integral part hereof. If the interruption of serv a is duet to a fault or break in the international cable service, PLDT shall endeavor to restore and observe the SLA in accordance with industry standards.

- 6. PLDT shall not be liable for any k s; or damages suffered by NPC-MINGEN as a result of failure of the Service to operate or function caused or brought about by natural occurrences or disturbances, or brought about by any cause beyond the control of PLDT.
- ". Failure of PLDT to conform to he technical specifications and satisfy the required parameters in accordance with the redustry standard shall be ground for the pre-termination of the contract.
- 5. This Memorandum of Agreement for Internet Data Service shall be valid and binding for a period of one (1) year from the data of acceptance of the Service indicated in Attachment I. This Agreement may be renewed or extended under the same terms and conditions as may be mutually agreed upon by the parties, unless sooner terminated, with cause, by either party, which termination shall take effect burty (30) days from receipt of such notice of termination.
- D. PLDT reserves the right to summarily terminate all PLDT services extended to NPC-MINGEN under this and any aid all subscription agreements and contracts, for non-payment, or any other violation of his Agreement.
- 16. PLDT shall abide by all the appli able safety procedures, policies and standards of NPC-MINGEN when performing repair, maintenance and/or installation/s of Service within the premises of NPC-MINGEN.
- 11. PLDT shall take all necessary precautions to ensure the safety and health of its personnel.

NPC-MINDANAO GENERATION.

- 12 Failure to pay the said charges with it the 30-day period shall subject all unpaid sums due to interest at the rate of 1.5% per morth until the same is fully paid.
- 13 If a circuit downgrade is requested within the term of this Agreement, NPC-MINGEN shall pay PLDT a pre-termination charge equivalent to (100%) of the difference between the monthly charges of the existing and cowngraded circuit multiplied by the unexpired portion of the applicable term.

 $P = 100\% (M_E - M_D) \times U$ 

where: P - penalty charge

 $M_E$  – monthly charge of existing circuit  $M_D$  – monthly charge of downgraded circuit U – unexpired partion in no. of months

- 14. In case of cancellation of order:
  - i) When installation works hiv: been started before turnover of the circuit, NPC-MINGEN shall pay the installation fee quoted or the actual charges incurred during the installation, whichever is higher. Actual charges are usually higher than quoted installation fee for links utiliting microwave radios.
  - ii) If circuit has been turned over but not formally accepted, NPC-MINGEN shall pay the cancellation charges con is ting of the following:
    - installation fee quoted or actual expenses incurred (whichever is higher),
    - one month's bill of the service,
    - dismantling charges aquivalent to the installation fee.

If installation fee is waived, actua expenses shall apply.

- 5. Additional Clauses:
  - i) All notices provided for here n (other than routing communications concerning the services to be provided here ader) must be in writing and shall be effective when received by the other party. All notices sent by either party will be addressed as follows:

If to PLDT:

PLDT INC.

5th Floor, Ramon Cojuangco Eldg.

Makati Avenue, Makati City

Attention: Mr. Albert Mite ull L. Locsin

First Vice President - SME

If to NPC-MINGEN:

NATIONAL POWER CONFORATION - MINDANAO GENERATION

Maria Cristina, Iligan City

Attention: Mr. Edmundo A Veloso, Jr.

Vice President

<sup>4</sup>″99%)§≥

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NATIONAL POWER CORPORATION

24 February 2072

MR. AVON JAY G. VALCORZA Religionship Manager PLOT, INC. Ramon Controcce B Manag Makali Average, Maktai City

SUBJECT

NOTICE OF AWARD

Deat Mr. Varcores:

Pursuant to Arich 25 Section 3 11 RA 9164, Name of Award is hardly served to PLDT; sect for hardly submitted the Single Calculated and Proposition and (SCRE) for the hardless in the hardless in the hardless of the hardless

You are here by required to see, we and submit to the Propulations Secretion Section Logistic Chairm (1939), the Performance Security in or r of the topology signs within these (3) they from the date of successful the copy of the Notice of August form the date of Figures Division (FD).

a) Performance Security Di claration

- b) Check, Cash and shake be de Chock, Notation Bank Composition and as confirmed by a Universal of Continuous Banks of the received banks of the Continuous by a Universal or Community Banks. Provided, between the till shake confirmed by authoritished by a Universal or Community is as upon by a foreign than cretical shake the Parcent (2%) of the latest Configure Price.
- c) Sinety Bond eastering to a demonstrated by a surely or insureline company duty accorded by the insurance Commission as authorized to justice such sectually which shall be Thely Percent (2018) 41. Design Contract Prop.
- Any conditionals of the expense propositionals to strain to form, with respect to the soul empty of security.

Chemise, you are to recove the C in topic of Acceptable Performance Security from FD within with (8) topically draw from receipt of the copy of 8 in notice and submit the same to PSSAD.

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AVON JAYA, AALA Relationship Manager PLDT Inc.

> 146 A. ATHENDA OIC-Manager, ISTD NPC-Mindanao Generation

NP. MINDANAG GENERATION

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### ANNEX VI CREDIT SCHE DULES FOR INTERRUPTIONS

Interruptions of Twenty-Four (24) It ours or less

Credit for Interruptions to service w ll be allowed as follows:

Length of Interruption Less than 30 minutes 30 - 179 minutes 180 - 359 minutes 360 - 539 minutes 540 - 719 minutes 720 - 899 minutes	•	Credit None 1 / 10 day 1 / 5 day 2 / 5 day 3 / 5 day 4 / 5 day
900 - 1440 minutes		One day

Two or more interruptions of thi ty (30) minutes or more during any period but not up to three (3) hours shall be considered as one interruption.

Interruptions Over Twenty-Four 24) Hours H.

> Credit will be allowed in 1 / 5 day multiples for each 3-hour period of interruption or fraction thereof.

These allowances are subject to the following conditions:

- 1. It is the responsibility of NPC-MI vGEN to report and to request for credits/rebates on any outages, subject to verification by PLDT's Fault Management Team (FMT). The NPC-MINGEN must request for a rebat : ir order to receive the same. The NPC-MINGEN must notify PLDT within sixty (60) day: f om the time the NPC-MINGEN becomes eligible to receive a rebate. Failure to comply with this requirement will forfeit NPC-MINGEN's right to receive a rebate.
- 2. However, if the interruption/outage has been known to PLDT's FMT, PLDT shall voluntarily make the appropriate or di to the next monthly billing without the need for NPC-MINGEN to report or claim on the ot tage/s to PLDT.
- 3. All credit allowances/rebates shall be based on NPC-MINGEN's MRTG record upon verification and confirmation on PLD I's FMT records.
- 4. The credit allowance shall be applied to the next billing month.
- 5. PLDT shall promptly provide relates for interruptions or outages in the Service in the amounts set forth in the above schedule. However, the NPC-MINGEN shall not be entitled to a rebate if the interruptions or ot tages are caused by any of the following:
  - The act, omission, fault or negligence of NPC-MINGEN;
  - ii. NPC-MINGEN's applications, equipment, or facilities including any third party equipment other than equipment furnished by PLDT as part of their access services (i.e., NPC-MINGEN's equipment failure, power failure);
  - iii. Interruptions during any per or where PLDT or its agents are not allowed access to the NPC-MINGEN p emises where the access lines are terminated;
  - iv. Scheduled Maintenance;
  - v. Force Majeure (e.g., typhoon , lightning, flood, earthquakes, etc.); or
  - vi. War, terrorist and criminal sets including theft of cable or equipment, civil disturbance, military insurrection and/or government takeover of Services.
- 6. It shall be construed that PLDT shall provide monthly billing to NPC-MINGEN.
- 7. Customer shall call PLDT's ESA Bl'ault Management Team (FMT) via toll Free number 180018885656 (for Cellphone and Handyphone subscribers), you may also dial (02) 688-2700 or 177 or e-mail corporateous on er@pldt.com.ph