



**NATIONAL POWER CORPORATION  
CY 2024 PERFORMANCE SCORECARD**

PERS- PECTIVE	PERFORMANCE MEASURES				2024 ANNUAL TARGET	1st QUARTER		
	STRATEGIC OBJECTIVE (SO) /STRATEGIC MEASURE (SM)	FORMULA	RATING SYSTEM	RELATIVE WT.		Target	Actual	
SOCIAL IMPACT/CUSTOMERS/ STAKEHOLDERS	<b>SO 1</b>	<b>Contributed to the Power Supply and Total Electrification in Missionary Areas</b>						
	SM 1	Energy Sales - SPUG Plants	Total Energy Sales	Actual Over Target	12.00%	495.935 GWh	105.309 GWh	<b>127.341 GWh</b>
	<b>SO 2</b>	<b>Contributed to the Power Supply in the Main Grids thru the Agus-Pulangi Plants</b>						
	SM 2	Energy Generation	Total Energy Generation	Actual Over Target	12.00%	3,455.69 GWh	876.80 GWh	<b>1,104.78 GWh</b>
	<b>SO 3</b>	<b>Ensured Customer/ Stakeholder Satisfaction</b>						
	SM 3	Percentage of Satisfied Customers	$\frac{\sum \text{No. of Satisfied Respondents}}{\sum \text{No. of Respondents}}$	Actual Over Target (If less than 80% = 0%)	5.00%	90.00%	N/A	<b>N/A</b>
	<b>Sub Total</b>					<b>29.00%</b>		
INTERNAL PROCESS	<b>SO 4</b>	<b>Provided Efficient and Reliable Power Supply in Missionary Areas</b>						
	SM4	Percentage of Unexpected Power Interruption (Forced Outage Rate)	$\frac{\sum (\text{Forced Outage Hours})}{\sum (\text{Operating Hours} + \text{Forced Outage Hours})}$	Actual Over Target	5.00%	0.111%	0.111%	<b>0.016%</b>
	<b>SO 5</b>	<b>Sustained System Reliability and Power Quality and Supported Load Growth</b>						
	SM5a	Completed Transmission Lines	Actual Completed Transmission Lines	Actual Over Target	5.00%	32.00 Ckt. Kms	-	-
	SM5b	Completed Substation Facilities	Actual Completed Substations	Actual Over Target	5.00%	45.00 MVA	10.00 MVA	<b>10.00 MVA</b>
	SM5c	Completed Distribution Lines	Actual Completed Distribution Line	Actual Over Target	5.00%	63.43 Ckt. Kms	1.20 Ckt. Kms.	<b>2.00 Ckt. Kms.</b>
	<b>SO 6</b>	<b>Adopted the use of Renewable Energy in Missionary Areas</b>						
	SM6	Completed Renewable Energy (RE) Hybridization Projects	Actual Completed RE Hybrid Projects	Actual Over Target	7.00%	2,802 kWp	500.00 kWp	-
<b>SO 7</b>	<b>Contributed to Efficient Operation of Generation Assets in the Main Grids thru the Agus-Pulangi Plants</b>							
SM7	Controlled Unexpected Power Interruption (Forced Outage Hour)	Actual Forced Outage Hour	Actual Over Target	5.00%	24 hrs.	24 hrs.	<b>2.98 hrs.</b>	



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INTERNAL PROCESS	<b>SO 8</b>	<b>Contributed to Sustainable Hydro and Geothermal Plant Operation</b>						
	SM8	Hectares of Open Areas Rehabilitated	Actual Areas Rehabilitated	Actual Over Target	5.00%	925.00 has.	-	-
	<b>SO 9</b>	<b>Ensured the Structural and Operational Safety of Dams to Mitigate Flooding in the Downstream Communities</b>						
	SM9	Percentage of Maintenance Requirements of Dams and Other Non-Power Components Completed	Actual No. Of Maintenance Activities Implemented ÷ Target No. Of Maintenance Activities	Actual Over Target	5.00%	100.00% [Based on the 13 planned maintenance activities (6 in Luzon, 7 in Mindanao)]	-	-
	<b>SO 10</b>	<b>Consolidation of Ownership of NPC Assets/Property Boundaries/Tenurial Rights</b>						
	SM10	Number of Filed Applications for Titling or Tenurial Rights, Issued/Secured Certificates of Titles/Tenurial Documents, Usufruct Agreements and Reconstructed/Secured Deeds of Donations of Unregistered/Untitled Non-OMA Lots	Actual No. of Lots with Filed Applications for Titling/Tenurial Rights, Issued/Secured Certificates of Titles/Tenurial Documents, Usufruct Agreements and Reconstructed/Secured Deeds of Donations of Unregistered Non-OMA Lots	Actual Over Target	5.00%	30 lots	8 Lots	<b>8 Lots</b>
	<b>Sub Total</b>				<b>47.00%</b>			
FINANCE	<b>SO 11</b>	<b>Exercised Fiscal Prudence to Optimize Use of Resources</b>						
	SM11	Budget Utilization Rate						
	SM11a	Subsidy Utilization Rate (Obligation and Disbursement)	<i>Obligation:</i> Total Obligated Subsidy ÷ Total COB from Subsidy	Actual Over Target	2.25%	90.00%	20.00%	<b>69.98%</b>
			<i>Disbursement :</i> Total Disbursement ÷ Total Obligations (all net of PS Cost)	Actual Over Target	2.25%	90.00%	10.00%	<b>22.36%</b>
	SM11b	Corporate Fund Utilization Rate (Disbursement)	Total Disbursement from IGF ÷ Total COB from IGF (net of PS Cost)	Actual Over Target	2.50%	90.00%	20.00%	<b>7.28%</b>
	<b>SO 12</b>	<b>Ensured Adequate Fund Sources for Sustainability and Improve Corporate Liquidity</b>						
	SM 12	Improved Collection Efficiency on Power Receivables						
	SM 12a	Current Accounts	Total Collections from Current Accounts ÷ Total Current Accounts Receivable	Actual Over Target	5.00%	80.00%	76.79%	<b>85.07%</b>
SM12b	Past Due Accounts	Total Collections from Past Due Accounts ÷ Total Past Due Accounts Receivable	Actual Over Target	2.00%	12.00%	3.43%	<b>7.35%</b>	
<b>Sub Total</b>				<b>14.00%</b>				

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LEARNING & GROWTH	<b>SO 13</b>	<b>Ensured Employee Productivity and Competency</b>					
	SM13	Compliance to Quality Standards	Actual Accomplishment	All or Nothing	5.00%	Maintained Certification	Maintained Certification
	SM14	Percentage of Employees with Required Competencies Met	Competency Level 2024 - Competency Level 2023 (where Competency Level = Total Number of Employees with Required Competencies met / Total Number of Employees)	Actual Over Target	5.00%	Increase from 2023 Competency Level	Increase from 2023 Competency Level
	<b>Sub Total</b>				<b>10.00%</b>		
	<b>TOTAL</b>				<b>100.00%</b>		
						<b>Maintained Certification</b>	
						<b>0.79% Increase from 2023 Competency Level</b>	